

General Terms & Conditions:

- Campaign is valid at City Walk Dubai only and is subject to terms and conditions.
- The Spend and Win campaign is subject to change without notice.
- City Walk Dubai reserves the right to modify or discontinue the activation without notice.
- City Walk Dubai will not be responsible for any incomplete or inaccurate registration information, or other errors of any kind that may affect your experience during the campaign.
- The campaign shall be deemed void in instances where it is prohibited by law or as directed by governmental or administrative authorities.
- By participating in this campaign, you acknowledge and agree that you have read, understand, and consent to these Terms and Conditions and agree to be bound by them.
- City Walk Dubai shall have the final authority in the event of any ambiguity or dispute regarding this campaign, and its decision shall be binding.
- By entering this campaign, the customer has accepted the above Terms and Conditions.

Terms and Conditions – Spend and Win Raffle Promotion:

- This raffle promotion is valid from 5 December 2025 to 11 January 2026.
- Customers are eligible to receive one raffle entry for every AED 300 spent per transaction from participating outlets within City Walk Dubai using the TICKIT rewards App.
- The raffle draw prize is Arcfox Alpha S 2025 Model.
- The raffle draw winner will be announced on 15 January 2026.
- Multiple purchases from different stores within City Walk Dubai can be combined (on the same day) to reach a total of AED 300, making you eligible for a raffle draw coupon using the TICKIT rewards App.
- Money exchange transactions, bank transactions, medical bills, as well as utility bills and fines payment are excluded from this promotion.
- DET & City Walk Dubai holds the right to withhold prizes for any irregularities found in the draw held and/or ineligibility.

Eligibility:

- The participant must be a resident of United Arab Emirates.
- The winner will be chosen by Dubai Economy & Tourism and contacted via phone call.
- This promotion is open to participants aged 18 years and above only.
- Employees of Merex Investment and their immediate family members, suppliers, agents, and anyone professionally associated with this campaign and prize draw are not allowed to participate in the campaign.
- The last day to be entered into the activation will be 11 January 2026, 23.55 pm Gulf Standard Time (GST).

Personal Information:

- By participating in this campaign, you expressly grant your consent and acknowledge and agree to waive and release your rights regarding the personal information (such

as your name, age, nationality, gender, and other personal information provided to City Walk Dubai / TICKIT rewards and allow the entity to advertise and announce you as a prize winner across any medium and media including social media, newspapers, magazines, etc).

- You further agree and acknowledge to allow City Walk Dubai / TICKIT rewards and all their affiliated and companies and subsidiaries to film, photograph, and utilize your image for all marketing purposes across any medium and media including social media, newspapers, magazines, etc. during any of the activities related to the prize draw and award without the need for any further reference.

Governing Law:

- This campaign and the procedures associated with it shall be subject to UAE Federal Laws and the law of the Emirate of Dubai. Any dispute shall be referred to the Dubai Courts (excluding DIFC courts).